



# Linköping

Där idéer blir verklighet

# Welcome to the Citizens Advice Bureau



**Linköping**  
Där idéer blir verklighet

# Mission

**Simplify and make it easier** for the citizen in contact with the municipality, other authorities and organizations.

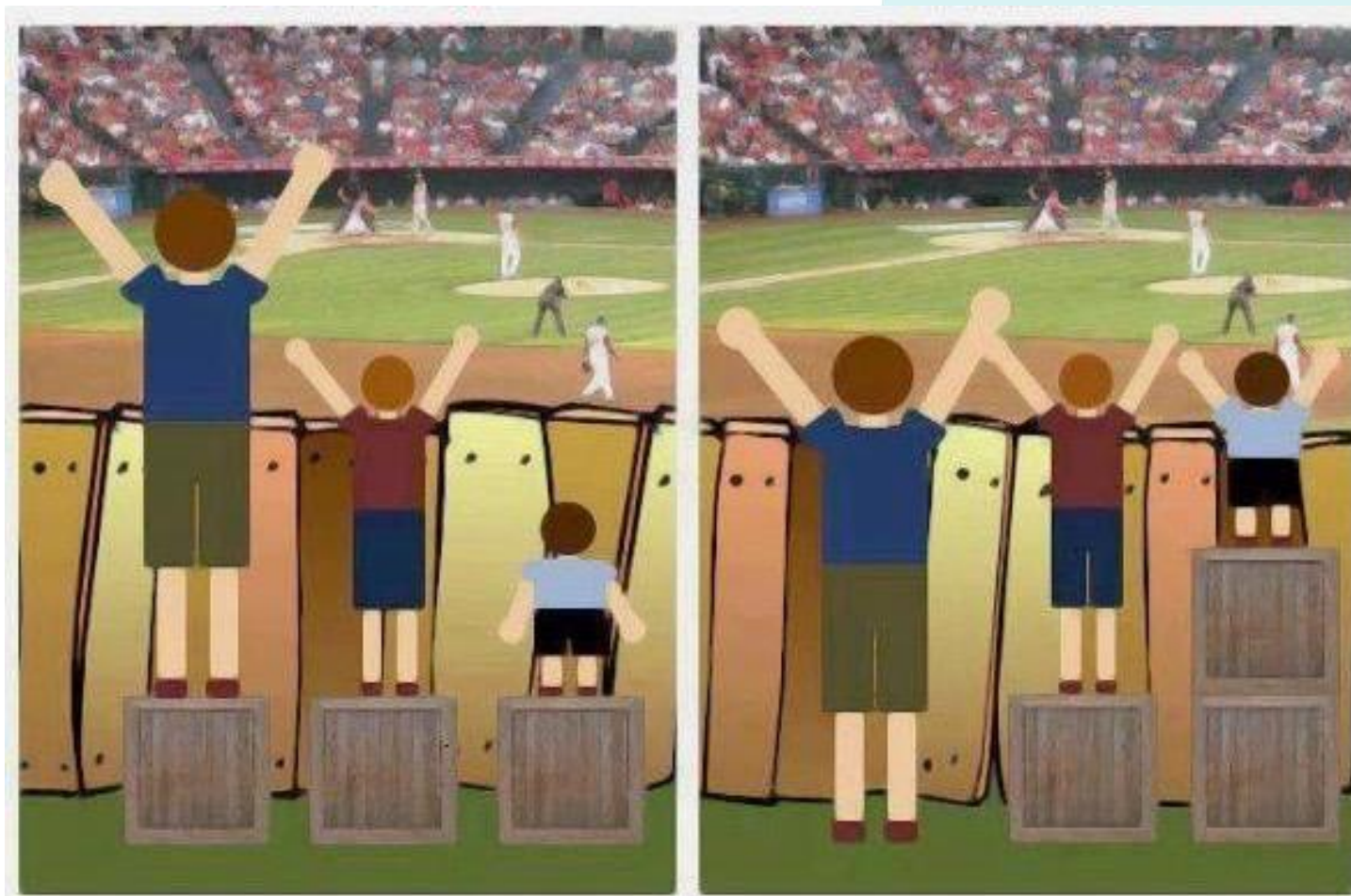
**Give information and guidance** and handle common cases.

**Initiate** activities and exhibitions in view of current trends and social issues.



**Linköping**  
Där idéer blir verklighet

# Giving the right level of service



**Linköping**  
Där idéer blir verklighet

# Range of services of the Citizens Advice bureau

## Municipality information

- [www.linkoping.se](http://www.linkoping.se)
- Authorities, organizations
- Support in e-service
- Support (ex choice of school), father's acknowledgement, lottery licence(handläggning)
- Complement to the tourist office

## Special information

- Housing information
- *Land brokery agency (mäklare) ?*
- Budget and debt counselling
- Consumer guidance
- Community Coordinator of municipality work and activities (in Berga, Skäggetorp, Ryd)

**Other:** Legal counselling, Architectural counselling, Discrimination Agency?, Resurspoolen (Voluntary service centre, exempelvis läxhjälp), Arbetsförmedlingen (Public employment service), Childcare administration, Guidance for elderly citizens (äldrelots)

# Meeting Place

- Marketing of activities in Linköping
- Local newspaper and information
- Forms and leaflets
- Public computers (copy, print, fax and scan)





Thank you!



**Linköping**  
Där idéer blir verklighet