

## **Information material, Digital Supervision using a security camera within home-care services during the Corona pandemic**

### **Part 1 - Information on the intervention Camera Supervision**

In April 2020, the Elderly Committee in Linköping Municipality decided that the intervention Night Supervision during the coronavirus pandemic shall be carried out digitally, using a security camera in cases where the municipality deems it possible.

This in order to:

- Reduce the spread of infection through fewer in-person visits.
- Free up human resources within home-care services to make these available for more comprehensive care interventions resulting from the current pandemic.
- Keep you safe under the current circumstances.

For you who have an assistance decision regarding the intervention Night Supervision, your intervention automatically transitions to Digital Supervision using a security camera if the municipality deems it possible.

### **How does Digital Supervision using a security camera work?**

Based on your assistance decision and needs, you and your home-care services decide at what times digital supervision shall be carried out. The welfare team in Linköping Municipality will contact you to install the security camera in your residence. The security camera is directed towards your bed.

Staff from the emergency call centre working on behalf of the Elderly Committee in Linköping Municipality carry out the digital supervision at agreed times. The rest of the time, the camera is switched off. The supervision times are approximate times. If the emergency call centre staff do not see you upon inspection, a second inspection will be carried out approximately 15 minutes later. If you are still not visible then, emergency call centre staff will contact your home-care services. The home-care services then makes an in-person supervision visit or take other actions depending on the agreements between you and your home-care services.

Information on the security camera: to give the security camera a larger monitoring area, it can rotate 180 degrees in either direction. The security camera turns away/upwards when no one is watching you.

The service Digital Supervision during the coronavirus pandemic does not result in any additional cost for you with an assistance decision on Night Supervision. You pay the regular home-care service rate for supervision. Linköping Municipality lends you the equipment free of charge. You always have the right to actively oppose security cameras and decline a security camera. In that case, your needs will be met in other ways. If you have any questions/requests, please contact your home-care service provider.

## **Part 2 - Information on the personal data processing resulting from Camera Supervision**

You have Camera Supervision, which is why you have received a sign stating that there is a security camera in your home. It is important that your sign is placed so that visitors can see that you have a security camera. In addition to the sign, we also provide this information, which you are entitled to according to the General Data Protection Regulation (GDPR).

Camera Supervision means that your personal data will be processed by the Elderly Committee in Linköping Municipality. Your personal data is processed, among other things, to provide you with the intervention that you have been granted in your assistance decision and to reduce the spread of infection. Personal data processing is carried out for public health reasons during the coronavirus pandemic to protect relevant risk groups. The lawful basis for the processing of personal data is public interest.

The images from the security camera are not saved and no audio recording is made. Only authorised personnel of the supplier with whom the municipality has signed an agreement can carry out the digital supervision.

The General Data Protection Regulation affords you a number of rights. You have the right to contact us if you want information about the personal data we process about you. You can also contact us to request rectification, to request that we restrict the processing, to object, or to request the erasure of your personal data.

You also have the right to file a complaint with the supervisory authority, the Swedish Authority for Privacy Protection (IMY).

### **Contact information**

*If you have questions about the processing of personal data, please contact the Data Controller; the Elderly Committee in Linköping Municipality.*

Contact information for the Elderly Committee:

Telephone number: 013-20 62 82

Email address: [aldrenamnden@linkoping.se](mailto:aldrenamnden@linkoping.se)

*If you have questions about your rights under the General Data Protection Regulation (GDPR), you can contact the Data Protection Officer.*

The Data Protection Officer's contact details are:

Telephone number: 013-26 26 42

Email address: [dataskyddsbud@linkoping.se](mailto:dataskyddsbud@linkoping.se)