



RCT
Zagreb

Rehabilitation centre for stress and trauma

Pforzheim, Germany, 6.-10.02.2017.

Location

- ▶ Zagreb, Croatia



- ▶ RCT is located in Zagreb, the capital city of Croatia

Croatia has around 4.190.600 inhabitants

- ▶ Zagreb has around 800.000 registered inhabitants



About RCT

▶ **FIELDS IN WHICH OUR ORGANISATION ACT**

- ❑ Psychosocial assistance and support for people in a state of chronic stress, and traumatized victims of torture that aims to rehabilitation, social integration and improving their quality of life.
- ❑ Prevention and early identification of persons in need with an emphasis on the traumatized and the torture victims.
- ❑ Psycho-social support and improvement of the quality of life of vulnerable groups, especially in areas of Croatia with fewer opportunities.

▶ **OUR PLACE/ROLE IN CIVIC SOCIETY**

- ❑ Protection and promotion of psycho-social, humanitarian, health-related and other interests of marginalise groups such as torture victims, displaced persons, refugees, returnees in Croatia, asylum seekers, children, women, people with disabilities, the elderly and minorities

▶ **OUR MISSION**

- ❑ Improving psychological health, quality of life and social inclusion of victims of trauma, torture and human rights violations and those who are socially marginalized or at risk of marginalization.
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Situation concerning refugees/migrants in your region/city

- ▶ Number of asylum seekers in Croatia from **2016**:

- ▶ **2230**

- ▶ In the year 2017. the number of asylum seekers is
500 (Zagreb)

- ▶ The number of granted subsidiary protection and
approved asylum in year 2016
is **273**

(asylum 186 and subsidiary protection 87)

- ▶ This is official data published on the web site of Ministry of Interior Affairs
<http://www.policija.hr/main.aspx?id=188055>



Situation in the region/municipality

- ▶ Two main reception camps in Croatia – one in Zagreb, second in Kutina – 80 km from Zagreb.
- ▶ Detention camp in Ježevo – 30 km; traffic isolation
- ▶ Problem of Kutina – isolation; city transportation do not cover the distance between reception camp and city of Kutina



Short intel about the legal procedure for migrants/refugees

- ▶ **1) The intention to seek international protection**
- ▶ **2) Registration**
- ▶ **3) First instance procedure**
- ▶ **4) Appeal**



Rights and obligations of an asylum seeker

**residence in the Republic of Croatia,
provision of adequate material living and
accommodation conditions,
health care, (Health care of an asylum seeker shall
cover emergency care and essential treatment of
illnesses)
elementary and secondary education,
free legal aid,
humanitarian assistance,
freedom of religion and religious upbringing of
his/her children,
work.**



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- ▶ The foreigners who has been granted temporary protection in the Republic of Croatia is entitled to:

permission to stay

basic living conditions and accommodation

health care

primary and secondary education

legal counsel

freedom of religion



STEPS OF INTEGRATION PROCESS:

- ▶ **ID CARD** - After person get protection of Republic of Croatia he first need registration for getting ID card and OIB number and with that number then he gets access to other institutions and service in Croatia.
- ▶ **EMPLOYMENT OFFICE** - With ID card person needs to registrate in employment office so that he can find a job but also get confirmation that he is unemployed so that with that status he can get opportunity
- ▶ **CENTER OF SOCIAL WELFARE** à to sign up for social welfare (accommodation for 2 years, financial support, packages of food aid in clothes and footwear...)
- ▶ **CITY OFFICE** à to get free card for public transportation
- ▶ **FINDING** à family doctors, dentists, nostrification of diplomas, driving licenses, jobs...



Data/information

- ▶ Where do they come from:

Afghanistan

Siriya

Algire

Somaliya

Palestine

- ▶ Age range: most of them are between 18 and 65 (397)

- ▶ In Porin there are mostly young males without families



Current situation / main challenges

- ▶ Kutina – organise field team who is traveling once a week which is not sufficient
- ▶ Zagreb, Porin – RCT has a space in Porin in which providing workshops and therapeutic groups
- ▶ Lot of self-initiative actions; most of the people who are in the process of applying for asylum are coming to the our office in the center (they do not feel comfortable in the camps especially those with high trauma measured and victims of torture)

Main challenges:

- ▶ Lack of space, not enough language courses, language barriers (lack of translators), educational system (complications in getting in high school, getting their diploma's validated in Croatia)

